

## Helpful Information About Day Admissions

You have scheduled your pet for a procedure in the coming week(s) or your pet may have a medical need that requires a day admission. We would like to go over the admitting protocol so it doesn't become overwhelming while you are waiting for your turn to have a technician do the intake information. We understand the stress of leaving your pet and want to make it as easy as possible. We hope the following information is helpful.

- We admit between 8am and 9am. You most likely will not have fed your pet in preparation of the scheduled procedure. Please do not worry that they miss or need their food. Once they are here their focus is no longer on food as other things will catch their attention. And like people, it will not harm them not to have their morning meal. If your pet is on medication, make sure you give it as normal even if you need to give it with a little snack.
- We can not tell you when the procedure will be done. It is determined once intakes are complete and all pre-procedure lab work and preparations are done. At that time the doctor will determine what the order of procedures will be. We will ask you to check in with us between 1pm and 3pm for an update on discharge time. For your own comfort, you may call us anytime throughout the day just to check on your pet. We understand the stress of leaving your pet.
- We have an intake form with questions for you to answer and sign which will confirm what we will be doing while your pet is here with us. This intake procedure gives you a chance to request such things as checking ears, updating vaccines, etc. Some pre-anesthetic blood work is required to check kidney and liver values, screen for diabetes, etc. The technician will go over all that with you. Heartworm testing will also be offered and encouraged. If you have any questions prior to your admission date please feel free to call and talk to one of our staff. If some else is bringing your pet, please call prior to your admission date to do the intake over the phone.
- Another item of discussion will be flea preventative. Please be prepared with if, what, and when the last preventative was given/applied. If fleas are found, we will treat the fleas so as not to infect other patients and to prevent them from spreading through the clinic.
- We can provide an estimate so you can plan accordingly. We try to provide an estimate as accurately as possible but unforeseen things may be necessary at the time of service and your total may be different than the estimate. We will try to contact you if something develops making the total substantially different. It is important that you are reachable at the contact number you leave with us.

We hope this information helps ease you through the process of leaving your pet with us. We commend you on providing your pet with such care and love. We hope you will be less stressed at admitting time by knowing what to expect. Thank you for letting EVC help you keep your pet healthy and happy.